



DOMINIC SCHUSTER

FAQ

What are your prices?

- Our square metre rate starts from £375 + VAT for antiqued mirror and from £470 + VAT for reverse gilded glass. Our verre églomisé finishes start at £900 + VAT/m².
- Polishing, bevelling, toughening, cut-outs etc all cost extra
- We charge survey, templating and installation on an hourly rate

What thickness glass/mirror would you recommend?

- We generally recommend 4mm or 6mm for panels but we also supply different thicknesses up to 12mm

Should the glass be toughened?

- We recommend toughened glass for table tops and mirrors behind a heat source. Toughened glass is treated so that if it breaks, it will shatter into small pieces rather than into large shards.

What's the difference between clean cut, polished and bevelled edges?

- Clean cut edges are a more traditional finish and are desharpened by hand with edges darkened (to remove the glint)
- Polished edges give a very small chamfer of between 2-4mm depending on the thickness of the glass. This edge finish is more contemporary.
- Bevelled edges are a decorative feature and can be made in thicknesses up to 40mm, depending on the thickness of the glass

Can you do cut-outs for sockets or light fittings?

- Yes this is not a problem. We would require a template or CAD file showing the exact location of the cutout. This should not be less than 25mm from any edge.

What is the maximum sheet size?

- All sizes are bespoke but the maximum sheet size is approximately 2950mm x 1550mm.
- Our Georgian Drawn glass comes in smaller sheets – please enquire for available sizes.

How much does the glass weigh?

- Each mm of glass weighs 2.5kgs; so 4mm glass weighs 10kg/m² and 6mm glass weighs 15kgs/m²

How do I fix the glass/mirror to the wall?

- We supply adhesive with simple instructions on how to use. Please allow for an extra 2mm for adhesive.
- If you have a framed mirror, we will supply split battens or z-bars on the back of the mirror which will have a corresponding batten to be affixed to the wall. This can be carried out by a competent contractor.

What tolerance is allowed for when measuring?

- Glass industry standard allows for a tolerance of +/-2mm but we often work to +/-1mm if advised.

What are your lead times?

- We work on lead times varying from 4-7 weeks depending on size of panels, thickness of glass, finish.

What are your payment terms?

- We ask for a 50% deposit upon acceptance of the estimate with the remaining 50% to be paid prior to dispatch of the goods.

Do you offer a survey or templating service?

- Yes, we can survey or template the area to be mirrored but if you wish to save costs, we would recommend that a competent contractor carries this out for you. Please note we will not install any mirrors if we have not measured.

Do you charge for samples?

- We do not charge for samples but if you require multiple samples we reserve the right to make a small charge.

Do you offer a design service?

- Yes we do. We can create CAD/PDF files to your design. Cost dependent on design complexity.

Do you have a showroom?

- We have a small selection of our finishes at our Surrey workshop and we have larger samples and sale pieces at our studio in Hampshire. Please call for details and to arrange an appointment to visit.